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Precautions and advice

This appliance was designed and manufactured in compliance with international safety standards. The following information has been provided for safety reasons and should therefore be read carefully.

Keep this instruction manual in a safe place for future reference. If the appliance is sold, given away or moved, please ensure the manual is kept with the machine.

Please read these instructions carefully: they contain important information on installation, use and safety.

This appliance is designed for domestic use or similar applications, for example:
- staff kitchen areas in shops, offices and other work environments;
- farmhouses;
- use by guests in hotels, motels and other residential settings;
- bed & breakfasts.

General safety
• The appliance should not be operated by people (including children) with reduced physical, sensory or mental capacities, or by inexperienced people who are not familiar with the product, unless supervision or instructions on how to use it are provided by someone who assumes responsibility for their safety.
• An adult must supervise children at all times to prevent them from playing with the appliance.
• The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
• The appliance must be used by adults only to wash domestic crockery in accordance with the instructions in this manual.
• The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the machine exposed to rain and storms.
• Do not touch the appliance when barefoot.
• When unplugging the appliance always pull the plug from the mains socket. Do not pull on the cable.
• The water supply tap must be shut off and the plug should be removed from the electrical socket before cleaning or maintaining the appliance.
• If the appliance breaks down, do not under any circumstances touch the internal parts in an attempt to perform the repair work yourself.
• Do not lean or sit on the open door of the appliance: this may cause the appliance to overturn.
• The door should not be left open as it may create a dangerous obstacle.
• Keep detergent and rinse aid out of reach of children.
• The packaging material should not be used as a toy for children.

Disposal
• Disposal of packaging material: observe local legislation so that the packaging may be reused.
• The European Directive 2012/19/EU relating to Waste Electrical and Electronic Equipment (WEEE) states that household appliances should not be disposed of using the normal solid urban waste cycle. Exhausted appliances should be collected separately in order to optimise the re-using and recycling rate of the materials inside the machine, while preventing potential damage to the environment and public health. The crossed-out dustbin symbol is marked on all products to remind the owners of their obligations regarding separated waste collection. For further information relating to the correct disposal of household appliances, owners may contact the relevant public authority or the local appliance dealer.

Saving energy and respecting the environment
Saving water and energy
• Only begin a wash cycle when the dishwasher is full. While waiting for the dishwasher to be filled, prevent unpleasant odours using the Soak cycle (see Wash cycles).
• Select a wash cycle that is suited to the type of crockery and to the soil level of the crockery using the Table of wash cycles:
  - for dishes with a normal soil level use the Eco wash cycle, which ensures low energy/water consumption levels.
  - If the load is smaller than usual activate the Half Load option* (see Start-up and use).
• If your electricity supply contract gives details of electricity-saving time bands, run wash cycles when electricity prices are lower. The Delayed Start button * (see Start-up and use) helps you organise the wash cycles accordingly.

* Only available in selected models.
Phosphate-free and chlorine-free detergents containing enzymes

- We strongly recommend that you use detergents that do not contain phosphates or chlorine, as these products are harmful to the environment.
- Enzymes provide a particularly effective action at temperatures around 50°C. As a result, detergents containing enzymes can be used in conjunction with low-temperature wash cycles in order to achieve the same results as a normal 65°C wash cycle.
- To avoid wasting detergent, use the product in appropriate quantities based on the manufacturer’s recommendations, the hardness of the water, the soil level and the quantity of crockery to be washed. Even if they are biodegradable, detergents contain substances which may alter the balance of nature.
Installation

- If the appliance must be moved at any time, keep it in an upright position; if absolutely necessary, it may be tilted onto its back.

Positioning and levelling
1. Remove the appliance from all packaging and check that it has not been damaged during transportation. If it has been damaged, contact the retailer and do not proceed any further with the installation process.
2. Arrange the dishwasher so that its sides or back panel are in contact with the adjacent cabinets or the wall. This appliance can also be recessed under a single worktop* (see the Assembly Instruction sheet.)
3. Position the dishwasher on a level sturdy floor. If the floor is uneven, the front feet of the appliance should be adjusted until it reaches a horizontal position. If the appliance is levelled correctly, it will be more stable and much less likely to move or cause vibrations and noise while it is operating.

4*. To adjust the height of the rear foot, turn the red hexagonal bushing on the lower central part at the front of the dishwasher using a hexagonal spanner with an opening of 8 mm. Turn the spanner in a clockwise direction to increase the height and in an anticlockwise direction to decrease it (see Building-in Instruction sheet attached to the documentation.)

Connecting the water and electricity supplies
- Connection to the water and electricity supplies should only be performed by a qualified technician.
- The dishwasher should not stand on the water hoses or electricity supply cable.
- The appliance must be connected to the water supply network using new hoses. Never use old or second hand hose sets. Do not reuse hose sets from any previously installed dishwasher.
- The water inlet and outlet hoses and the electricity supply cable may be positioned towards the right or the left in order to achieve the best possible installation.

Connecting the water inlet hose
- To a suitable cold water connection point: before attaching the hose, run the water until it is perfectly clear so that any impurities that may be present in the water do not clog the appliance; after performing this operation, screw the inlet hose tightly onto a tap with a ¾ gas threaded connection.
- To a suitable hot water connection point: your dishwasher may be supplied with hot water from the mains supply (if you have a central heating system with radiators) provided that it does not exceed a temperature of 60°C.
- Screw the hose to the tap as described for connection to a cold water supply.
- If the inlet hose is not long enough, contact a specialist store or an authorised technician (see Assistance.)
- The water pressure must be within the values indicated in the Technical Data table (see adjacent information.)

The hose should not be bent or compressed.

Connecting the water outlet hose
Connect the outlet hose (without bending it) to a drain duct with a minimum diameter of 4 cm. The outlet hose must be at a height ranging from 40 to 80 cm from the floor / surface where the dishwasher rests (A).

Before connecting the water outlet hose to the sink drain, remove the plastic plug (B).

Anti-flooding protection
To ensure floods do not occur, the dishwasher:
- is provided with a special system which blocks the water supply in the event of anomalies or leaks from inside the appliance. Some models are also equipped with the supplementary safety device New Acqua Stop*, which guarantees anti-flooding protection even in the event of a supply hose rupture.

WARNING: HAZARDOUS VOLTAGE!
Under no circumstances should the water inlet hose be cut, as it contains live electrical parts.

Electrical connection
Before inserting the plug into the electrical socket, make sure that:
- The socket is earthed and complies with current regulations.
- The socket can withstand the maximum load of the appliance, which is indicated on the data plate located on the inside of the door (see Description of the appliance); the power supply voltage falls within the values indicated on the data plate on the inside of the door.
- The socket is compatible with the plug of the appliance. If this is not the case, ask an authorised technician to replace the plug (see Assistance); do not use extension cables or multiple sockets.
- Once the appliance has been installed, the power supply cable and the electrical socket should be easily accessible.
- The cable should not be bent or compressed.
- If the power supply cable is damaged, it must be replaced by the manufacturer or its Technical Assistance Service in order to prevent all potential hazards (see Assistance.)

* Only available in selected models.
Anti-condensation strip*
After installing the dishwasher, open the door and stick the adhesive transparent strip under the wooden shelf in order to protect it from any condensation which may form.

Advice regarding the first wash cycle
After the appliance has been installed, immediately before running the first wash cycle, completely fill the salt dispenser with water and add only then approximately 1 kg of salt (see chapter entitled Rinse aid and refined salt). The water may overflow: this is normal and is not a cause for concern. Select the water hardness value (see chapter entitled Rinse aid and refined salt). - After the salt has been poured into the machine, the LOW SALT indicator light* switches off.

⚠️ If the salt container is not filled, the water softener and the heating element may be damaged as a result.

The machine has a buzzer/set of tones (depending on the dishwasher model) to inform the user that a command has been implemented: power on, cycle end etc.

The symbols/indicator lights/LEDs on the control panel/display may vary in colour and may have a flashing or fixed light (depending on the dishwasher model).

<table>
<thead>
<tr>
<th>Technical data</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dimensions</strong></td>
<td>width 60 cm</td>
</tr>
<tr>
<td></td>
<td>height 85 cm</td>
</tr>
<tr>
<td></td>
<td>depth 60 cm</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>14 standard place-settings</td>
</tr>
<tr>
<td><strong>Water supply pressure</strong></td>
<td>0.05 ÷ 1MPa (0.5 ÷ 10 bar)</td>
</tr>
<tr>
<td></td>
<td>7.25 – 145 psi</td>
</tr>
<tr>
<td><strong>Power supply voltage</strong></td>
<td>See appliance data plate</td>
</tr>
<tr>
<td><strong>Total absorbed power</strong></td>
<td>See appliance data plate</td>
</tr>
<tr>
<td><strong>Fuse</strong></td>
<td>See appliance data plate</td>
</tr>
</tbody>
</table>

This dishwasher conforms to the following European Community Directives:
- 2006/95/EC (Low Voltage)
- 2004/108/EC (Electromagnetic Compatibility)
- 2012/19/EC (WEEE)

* Only available in selected models.
**Description of the appliance**

**Overall view**

1. Upper rack
2. Upper sprayer arm
3. Tip-up dispensers
4. Rack height adjuster
5. Lower rack
6. Lower sprayer arm
7. Cutlery basket
8. Washing filter
9. Salt dispenser
10. Detergent and rinse-aid dispensers
11. Data plate
12. Control panel***

**Control panel**

***Only in completely built-in models.  
* Only available in selected models.

The number and type of wash cycles and options may vary depending on the dishwasher model.
Loading the racks

Tips
Before loading the racks, remove all food residues from the crockery and empty liquids from glasses and containers. **No preventive rinsing is needed under running water.**

Arrange the crockery so that it is held in place firmly and does not tip over; and arrange the containers with the openings facing downwards and the concave/convex parts placed obliquely, thus allowing the water to reach every surface and flow freely. Make sure that the lids, handles, trays and frying pans do not prevent the sprayer arms from rotating. Place any small items in the cutlery basket.

Since plastic dishes and non-stick frying pans usually retain more water drops, their drying will be not so good as that of ceramic or stainless-steel dishes. Lightweight items such as plastic containers should be placed in the upper rack and arranged so that they cannot move.

After loading the appliance, make sure that the sprayer arms can rotate freely.

Lower rack
The lower rack can hold pans, lids, dishes, salad bowls, cutlery etc. Large plates and lids should ideally be placed at the sides.

Very soiled dishes and pans should be placed in the lower rack because in this sector the water sprays are stronger and allow a higher washing performance.

Several dishwasher models are fitted with tip-up sectors*. They can be used in a vertical position when arranging dishes or in a horizontal position (lower) to load pans and salad bowls easily.

Cutlery basket
It is equipped with top grilles for improved cutlery arrangement. The cutlery basket must **only** be positioned at the front of the lower rack.

Upper rack
Load this rack with delicate and lightweight crockery such as glasses, cups, saucers and shallow salad bowls.

Knives and other utensils with sharp edges must be placed in the cutlery basket with the points facing downwards or they must be positioned horizontally in the tip-up compartments on the upper rack.

*Only available in selected models with different numbers and positions.
**Unsuitable crockery**

- Wooden crockery and cutlery.
- Delicate decorated glasses, artistic handicraft and antique crockery. Their decorations are not resistant.
- Parts in synthetic material which do not withstand high temperatures.
- Copper and tin crockery.
- Crockery soiled with ash, wax, lubricating grease or ink. The colours of glass decorations and aluminium/silver pieces can change and fade during the washing process. Some types of glass (e.g. crystal objects) can become opaque after a number of wash cycles too.

**Damage to glass and crockery**

Caused by:

- Type of glass and glass production process.
- Chemical composition of detergent.
- Water temperature of rinse cycle.

Tips:

- Only use glasses and porcelain guaranteed by the manufacturer as dishwasher safe.
- Use a delicate detergent suitable for crockery.
- Collect glasses and cutlery from the dishwasher as soon as the wash cycle is over.

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**Adjustable position tip-up compartments**

The tip-up compartments can be positioned at different heights, to optimise the arrangement of crockery throughout the rack. Wine glasses can be placed safely in the tip-up compartments, by inserting the stem of each glass into the corresponding slots.

**Adjusting the height of the upper rack**

In order to make it easier to arrange the crockery, the upper rack may be moved to a higher or lower level.

⚠️ The height of the upper rack should ideally be adjusted WHEN THE RACK IS EMPTY. NEVER raise or lower the rack on one side only.

Open the left and right guide rail stops and pull out the rack; position it higher or lower as required, slide it along the guide rails until the front wheels are in place and close the stops (see figure).

If the rack is fitted with **Dual Space handles** *(see figure)*, pull out the upper rack until it reaches its stop point, grip the handles at the sides of the rack and move it upwards or downwards, then slowly let it fall back into place.

* Only available in selected models.
Start-up and use

Starting the dishwasher
1. Turn the water tap on.
2. Press the ON/OFF button.
3. Open the door and pour in a suitable amount of detergent (see below).
4. Load the racks (see Loading the racks) and shut the door.
5. Select the wash cycle by turning the WASH CYCLE SELECT knob in a clockwise direction: align the notch on the knob with the number or symbol representing the desired wash cycle. The START/PAUSE indicator light will flash.
6. Start the cycle by pressing the START button; the indicator light will light up and remain lit in a fixed manner. The indicator light corresponding to the wash phase will switch on, signalling that the wash cycle has begun.
7. At the end of the wash cycle the END indicator light will switch on (fixed light). Switch off the appliance by pressing the ON/OFF button, shut off the water valve and unplug the appliance from the electricity socket.
8. Wait for a few minutes before removing the crockery, in order to avoid burns. Unload the racks, beginning with the lower level.

⚠️ - The machine will switch off automatically during certain periods of inactivity, in order to minimise electricity consumption.

Modifying a wash cycle in progress
If a mistake was made during the wash cycle selection process it is possible to change the cycle, provided that it has only just begun: once the wash cycle has started, switch off the machine by pressing and holding the ON/OFF/Reset button. Switch it back on using the same button and select the desired wash cycle and options.

Adding extra crockery
Press the Start/Pause button (the corresponding indicator light will flash). Open the door, taking care to avoid the escaping steam, and place the crockery inside the appliance. Press the Start/Pause button (fixed light): the cycle starts from the point at which it was interrupted. Switch it back on using the same button and select the desired wash cycle and options.

Accidental interruptions
If the door is opened during the wash cycle, or if there is a power cut, the cycle stops. It starts again from the point at which it was interrupted once the door has been shut or once the electricity supply is restored.

Measuring out the detergent
Dishwasher detergents are strongly alkaline. They can be extremely dangerous if swallowed. Avoid contact with the skin and eyes and keep children away from the dishwasher when the door is open. Check that the detergent receptacle is empty after completion of the wash cycle.

A good wash result also depends on the correct amount of detergent being used. Exceeding the stated amount does not result in a more effective wash and increases environmental pollution.

Based on how soiled the items are, the amount can be adjusted to individual cases using powder or liquid detergent.

In the case of normally soiled items, use approximately either 35 gr (powder detergent) or 35 ml (liquid detergent). If tablets are used, one tablet will be enough.

If the crockery is only lightly soiled or if it has been rinsed with water before being placed in the dishwasher, reduce the amount of detergent used accordingly.

For good washing results also follow the instructions shown on the detergent box.

For further questions please ask the detergent producers’ Advice Offices.

Compartment A: Washing detergent
Compartment B: Pre-wash detergent

![Diagram of detergent compartments]

1. Open cover C by pressing button D.
2. Pour in the detergent after consulting the Table of wash cycles:
   - For powder detergent use compartments A and B.
   - For detergent in tablet form: when the cycle requires 1 tablet, place it in compartment A and close the cover; when it requires 2, place the second tablet at the bottom of the appliance.
3. Remove detergent residues from the edges of the dispenser and close the cover until it clicks.

Close the lid of the detergent dispenser by pulling it up until the closing device is secured in place.

The detergent dispenser automatically opens up at the right time according to the wash cycle.

If all-in-one detergents are used, we recommend using the TABS option, because it adjusts the cycle so that the best washing and drying results are always achieved.

⚠️ Only use detergent which has been specifically designed for dishwashers.

DO NOT USE washing-up liquid.

Using excessive detergent may result in foam residue remaining in the machine after the cycle has ended.

The use of tablets is only recommended for models which offer the MULTI-FUNCTIONAL TABLETS option.

To achieve the best results from each washing and drying cycle, powder detergent, liquid rinse aid and salt should be used.

* Only available in selected models.
The number and type of wash cycles and options may vary depending on the dishwasher model.

<table>
<thead>
<tr>
<th>Instructions on wash-cycle selection and detergent dosage</th>
<th>Wash cycle</th>
<th>Wash cycles which include drying</th>
<th>Options</th>
<th>Approximate duration of wash cycles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heavily soiled dishes and pans (not to be used for delicate items). 35 gr/ml – 1 Tab</td>
<td>Intensive</td>
<td>Yes</td>
<td>No</td>
<td>2:25’</td>
</tr>
<tr>
<td>For dirty pans and dishes, 29 gr/ml + 6 gr/ml** – 1 Tab</td>
<td>Daily Wash</td>
<td>Yes</td>
<td>No</td>
<td>1:50’</td>
</tr>
<tr>
<td>Pre-wash while awaiting completion of the load with the dishes from the next meal. No detergent</td>
<td>Prewash</td>
<td>No</td>
<td>No</td>
<td>0:08’</td>
</tr>
<tr>
<td>Environmentally-friendly wash cycle with low energy consumption levels. Normal standard cycle for dirty pans and dishes. 29 gr/ml + 6 gr/ml** – 1 Tab</td>
<td>Eco*</td>
<td>Yes</td>
<td>No</td>
<td>2:45’</td>
</tr>
<tr>
<td>Economical and fast wash to be used for lightly soiled dishes - run immediately after use (2 dishes + 2 glasses + 4 pieces of cutlery + 1 saucepan + 1 small frying pan). 25 gr/ml – 1 Tab</td>
<td>Rapid wash</td>
<td>No</td>
<td>No</td>
<td>0:35’</td>
</tr>
</tbody>
</table>

** Quantity of pre-washing detergent.

Notes:
Optimum performance levels when using the “Rapid” cycle can be achieved by respecting the specified number of place settings.

* The Eco wash cycle complies with regulation AS/NZS 2007. Although it has a longer duration than other wash cycles, it uses less energy and is less harmful to the environment.

Note for Test Laboratories: for information on comparative EN testing conditions, please send an email to the following address: ASSISTENZA_EN_LVS@indesitcompany.com

* Only available in selected models.
Rinse aid and refined salt

Only use products which have been specifically designed for dishwashers.
Do not use table/industrial salt or washing-up liquid.
Follow the instructions given on the packaging.

If using a multi-functional product it is not necessary to add any rinse aid. However, we recommend that you add salt, especially if you live in an area where the water is hard or very hard. (Follow the instructions given on the packaging).

If you do not add salt or rinse aid, the LOW SALT* and LOW RINSE AID indicator lights will still light up.

Measuring out the rinse aid

Rinse aid makes it easier for the crockery to dry, as water runs off surfaces more readily and therefore does not leave streaks or marks.

The rinse aid dispenser should be filled:
• When the LOW RINSE AID indicator light on the control panel is illuminated;

1. Open the dispenser by turning the lid (G) in an ant clockwise direction.
2. Pour in the rinse aid, making sure it does not overflow from the dispenser. If this happens, clean the spill immediately with a dry cloth.
3. Screw the lid back on.

NEVER pour the rinse aid directly into the appliance tub.

Adjusting the amount of rinse aid

If you are not completely satisfied with the drying results, you may adjust the quantity of rinse aid used. Use a screwdriver to turn the dosage adjuster (F) to one of the 6 pre-set positions (the default position is set to 4):
• If there are streaks on the crockery, set the adjustment device to a lower number (1-3).
• If drops of water remain on the crockery or if there are limescale marks present after the cycle has finished, set the adjuster to a higher number (4-6).

Setting the water hardness

Every dishwasher is equipped with a water softener which, by using refined salt designed especially for this type of appliance, supplies water without limescale which is then used to wash the crockery.

This dishwasher offers a setting which helps to reduce pollution and optimises washing performance in accordance with the water hardness level in your area. This information can be obtained from the organisation which supplies your household with water.
- Switch the machine off using the ON/OFF button and open the door.
- Set the SELECT WASH CYCLE knob first to wash cycle 5, then to wash cycle 1, then to wash cycle 5 again.
- Press the ON/OFF button; the wash cycle phase indicator lights will flash. It is now possible to select the water hardness level.

There is a water hardness level for every wash cycle:

<table>
<thead>
<tr>
<th>Water Hardness Table</th>
<th>Average salt dispenser capacity duration*</th>
</tr>
</thead>
<tbody>
<tr>
<td>level</td>
<td>dH</td>
</tr>
<tr>
<td>1</td>
<td>0 - 6</td>
</tr>
<tr>
<td>2</td>
<td>6 - 11</td>
</tr>
<tr>
<td>3</td>
<td>12 - 17</td>
</tr>
<tr>
<td>4</td>
<td>17 - 34</td>
</tr>
<tr>
<td>5*</td>
<td>34 - 50</td>
</tr>
</tbody>
</table>

For values between 0°f and 10°f, we do not recommend the use of salt.
* a setting of 5 may increase cycle duration.
** 1 wash cycle per day.

(*dH = hardness measured in German degrees - °f = hardness measured in French degrees – mmol/l = millimoles per litre)

Measuring out the refined salt

In order to obtain the best possible results from a wash cycle, make sure that the salt dispenser is never empty.

Refined salt removes limescale from the water, thus avoiding the formation of deposits on crockery.
The salt dispenser is located in the lower part of the dishwasher (see Description) and should be filled:
• When the green float* cannot be seen by simply looking at the cap of the salt dispenser;
• When the LOW RINSE AID indicator light on the control panel is illuminated*;

1. Remove the lower rack and unscrew the cap (anticlockwise).
2. The first time you do this: fill the water tank right up to its edge.
3. Position the funnel* (see figure) and fill the salt dispenser up to the edge (approximately 1 kg). It is normal for a little water to leak out.
4. Remove the funnel* and wipe any salt residues away from the opening; rinse the cap under running water and then screw it on, the head facing downwards so as to let the water flow out of the four slots (star-shaped arrangement) in the lower part of the cap (cap with green float*).

It is advisable to perform this procedure every time you add salt to the dispenser.

Make sure the cap is screwed on tightly so that no detergent can get into the container during the wash cycle (this could damage the water softener beyond repair).

When necessary, measure out the salt before a wash cycle so that any saline solution which has leaked out of the salt dispenser is removed.

* Only available in selected models.
Shutting off the water and electricity supplies
• Turn off the water tap after every wash cycle to avoid leaks.
• Always unplug the appliance when cleaning it and when performing maintenance work.

Cleaning the dishwasher
• The external surfaces of the machine and the control panel can be cleaned using a non-abrasive cloth which has been dampened with water. Do not use solvents or abrasive products.
• Any marks on the inside of the appliance may be removed using a cloth dampened with water and a little vinegar.

Cleaning the sprayer arms
Food residue may become encrusted onto the sprayer arms and block the holes used to spray the water. It is therefore recommended that you check the arms from time to time and clean them with a small non-metallic brush. The two sprayer arms may both be removed.

Cleaning the water inlet filter*
If the water hoses are new or have not been used for an extended period of time, let the water run to make sure it is clear and free of impurities before performing the necessary connections. If this precaution is not taken, the water inlet could become blocked and damage the dishwasher.

- Turn off the water tap.
- Unscrew the end of the water inlet hose, remove the filter and clean it carefully under running water.
- Re-place the filter and screw the water hose back into position.

Cleaning the filters
The filter assembly consists of three filters which remove food residues from the washing water and then recirculate the water. They should be cleaned if you wish to achieve the best results in every wash.

- Clean the filters regularly.
- The dishwasher should not be used without filters or if the filter is loose.
- After several washes, check the filter assembly and if necessary clean it thoroughly under running water, using a non-metallic brush and following the instructions below:
  1. Turn the cylindrical filter C in an anti-clockwise direction and pull it out (fig. 1).
  2. Remove the cup filter B by exerting a slight pressure on the side flaps (fig. 2).
  3. Slide out the stainless-steel plate filter A (fig. 3).
  4. Inspect the trap and remove any food residues. NEVER REMOVE the wash-cycle pump protection (black detail) (fig. 4).

Leaving the machine unused for extended periods
• Disconnect the appliance from the electricity supply and shut off the water tap.
• Leave the door of the appliance ajar.
• When you return, run a wash cycle when the dishwasher is empty.

* Only available in selected models.
Troubleshooting

Whenever the appliance fails to work, check for a solution from the following list before calling for Assistance.

<table>
<thead>
<tr>
<th>Problem:</th>
<th>Possible causes / Solutions:</th>
</tr>
</thead>
</table>
| The dishwasher does not start or cannot be controlled | • Switch off the appliance by pressing the ON/OFF button, switch it back on after approximately one minute and reset the program.  
• The appliance has not been plugged in properly.  
• The dishwasher door has not been shut properly. |
| The door won’t close | • The lock was released. Strongly push the door until a “clacking” noise is heard. |
| No water drains out from the dishwasher. | • The dishwasher cycle has not yet finished.  
• The water inlet hose is bent (see Installation).  
• The drain duct is blocked.  
• The filter is clogged up with food residues. |
| The dishwasher makes excessive noise. | • The dishes are rattling against each other or against the sprayer arms.  
• An excessive amount of foam has been produced: the detergent has not been measured out correctly or it is not suitable for use in dishwashers (see Start-up and use). |
| The dishes and glasses are covered in a white film or limescale deposits. | • The level of the refined salt is low or the dosage setting is not suited to the hardness of the water (see Rinse aid and salt).  
• The lid on the salt dispenser is not closed properly.  
• The rinse aid has been used up or the dosage is too low. |
| The dishes and glasses are streaked or have a bluish tinge. | • The rinse aid dosage is too high. |
| The crockery has not been dried properly. | • A wash cycle without a drying program has been selected.  
• The rinse aid has been used up or the dosage is too low (see Rinse aid and salt).  
• The rinse aid dispenser setting is not suitable.  
• The crockery is made from non-stick material or plastic. |
| The dishes are not clean. | • The racks are overloaded (see Loading the racks).  
• The crockery has not been arranged well.  
• The sprayer arms cannot move freely.  
• The wash cycle is too gentle (see Wash cycles).  
• An excessive amount of foam has been produced: the detergent has not been measured out correctly or it is not suitable for use in dishwashers (see Start-up and use).  
• The lid on the rinse aid compartment has not been shut correctly.  
• The filter is dirty or blocked (see Care and maintenance).  
• The refined salt level is low (see Rinse aid and salt). |
| The dishwasher does not take any water in - Tap shut-off alarm (several short beeps are emitted*) (the Drying and End indicator lights flash). | • There is no water in the mains supply.  
• The water inlet hose is bent (see Installation).  
• Turn on the tap and the appliance will start after a few minutes.  
• The appliance lock has been activated because no action was taken when the beeps* sounded. Switch off the appliance using the ON/OFF button, turn on the tap and switch the appliance back on after 20 seconds by pressing the same button. Re-program the appliance and restart the wash cycle. |
| Water inlet hose alarm / Water inlet filter blocked (the Washing, Drying and End indicator lights flashes). | • Switch off the appliance by pressing the ON/OFF button. Shut off the water tap to eliminate the risk of flooding and remove the plug from the electrical socket. Make sure the water inlet filter has not become blocked by impurities (see “Care and maintenance” chapter). |

* Only available in selected models.
Before contacting Assistance:
• Check whether the problem can be resolved using the Troubleshooting guide (see Troubleshooting).
• Restart the programme to check whether the problem has ceased to exist.
• If the problem persists, contact the Authorised Technical Assistance Service.

Never use the services of unauthorised technicians.

Please have the following information to hand:
• The type of malfunction.
• The appliance model (Mod.).
• The serial number (S/N).
This information can be found on the appliance data plate (see Description of the appliance).